



User Touches Plugin

In today's fast-paced mortgage environment, tracking how often loans are accessed, and by whom, can offer powerful insights into operational efficiency. High-performing lenders often aim for "one-touch" loans, but measuring this metric typically requires cumbersome customizations or manual audits. User Touches plugin eliminates the guesswork, offering detailed visibility into user interactions within Encompass®.



KEY FEATURES:



Touch Tracking

See how often and how long users interact with loans throughout the entire workflow.



Custom Setup

Configure to match your business logic, roles, and custom fields for accurate insight.



Data Analysis

Reports can be designed to analyze the data to gain insights into areas of the loan workflow which can be improved, reducing the time from application to funding.

AVAILABLE IN API & SDK VERSIONS

API-based (New): A modern, flexible version available as a separate product in the PowerTools™ suite

SDK-based: Still available for customers who prefer or rely on the original configuration

Schedule a Consultation
to learn more
lendertoolkit.com